

STATEMENT OF FACTS

May 10, 2023

SSID Responsibilities and Actions in Response to Noise Complaints 2019 - 2023.

Savary Shores Improvement District has been purveying water to dwellings for 42 years since its 1980 incorporation, using generator power to pump water from the Savary aquifer. Two generators are SSID's sole method of electrical power.

The first documented complaint of generator noise was 4 years ago from a new neighbour couple, and identified Generator-2 as the source of night disturbance causing sleep loss and associated hardship. SSID resolved the Generator-2 night noise by installing a transfer switch and timer to prevent Generator-2 from starting at night.

The neighbour submitted a new complaint in 2022, now of noise from Generator-1 in the generator building on its footprint since 1995, and farther from the neighbour than was Generator-2. The new complaint is not yet resolved as the trustees and staff look for ways to mitigate the generator noise at night while maintaining fire protection.

Two solutions are being considered, but no action is planned until after consultation with SSID residents at the Annual General Meeting this summer, as costs for addressing the complaint are paid from operating and reserve funds funded by the 176 taxpayers.

The neighbour has publicly aired their grievance on social media. The trustees are concerned that resulting perceptions in the community may be inaccurate and causing distrust and disdain for the trustees and staff, which can be harmful to the longevity of this water district.

We urge the community to review our Bulletins (<https://savaryshoreswater.ca/bulletins>) outlining SSID efforts to date on the complaints.

The neighbour has engaged legal counsel, who issued a letter to the Trustees noting successful legal action on similar complaints in other jurisdictions. As a result, SSID has also retained counsel.

The Trustees

SAVARY SHORES IMPROVEMENT DISTRICT